

Imperial Group Manufacturing / Ironform



Problem

Ironform's location in Decatur, Texas found that the choices for Internet access were limited. They tried the suppliers that were available and found them lacking in key areas. As with most companies today, they knew that they needed to find an alternative to keep their business information flowing with little or no interruptions to service.

Company Details

Ironform is a manufacturing company specializing in light and heavy fabrication, large format stamping, piece assembly, and custom sequencing. Their products are used by heavy to medium duty truck manufacturers, bus manufacturers, and more. The company is headquartered in Chicago, Illinois and has locations across the United States including Decatur, Texas.

Industry - Manufacturing

Company Size: 100

**Location: Decatur, TX 2188 E. Hwy
380 East Decatur, TX**

BelWave Communications
4100 International Plaza
Suite 100
Fort Worth, Texas 76109
www.BelWave.com
contact: (817) 737-3124



Solution

Ironform selected BelWave Communications as their Internet provider. BelWave, based in Fort Worth Texas, has a fixed wireless broadband network that reaches across north Texas. Their business class service supplies Internet access to companies that include healthcare, manufacturing, defense, financial, and many others. They have a meshed network designed for redundancy while providing SLAs (service level agreements) to insure that their customers get the bandwidth they asked for. By using the latest wireless technology, they ensure very high uptime to businesses that worry about cuts in provider fiber lines that may disrupt their communications.

Results

After deciding on their bandwidth requirements, Ironform and BelWave set an installation date for the business to connect to the BelWave network. This involved installing a radio receiver on the roof of the Ironform building using a non-invasive mount. The process took less than one day to complete. The equipment BelWave used in the installation allowed the new bandwidth feed to be joined with the existing bandwidth that Ironform had to be utilized 24 x7, and configured to be a backup in the case of a fiber fault in the local cable plant.



"The response we received from BelWave was well beyond anything we had experienced from other Internet carriers. Their customer service is excellent."

Mike Lacey
CIO